

Q1. Why should I buy ViaCare Travel Insurance?

Ans. Because we offer variety of benefits to protect you & your family from various perils ranging from emergencies away from your home to loss of baggage and flight delay. Also, it is mandatory to carry ViaCare Travel Insurance when flying to certain countries.

Q2. Up to what age does this policy cover?

Ans. Insured's age of coverage under this policy is up to 65 years.

Q3. How many family members can be covered in a family package?

Ans. ViaCare family packages include the insured, spouse and up to 4 children aged between 6 months to 18 years.

Q4. How do I pay for my policy?

Ans. The payment is done upfront either with a credit card or by paying cash on delivery.

Q5. What is the stay limit for multiple trip packages?

Ans. Maximum stay limit for multiple trip packages is 92 days. This applies even for the yearly policies.

Q6. What medical expenses are covered in case of an emergency?

Ans. Company shall pay medical, pharmaceutical, hospitalization as well as the ambulance expenses from the place of the accident to the nearest medical center in case of any emergency.

Q7. How do I renew my annual ViaCare policy?

Ans. This policy can be renewed at the end of the year through our website.

Q8. What company will pay in case of delayed baggage?

Ans. We will pay for emergency replacement of clothing, medication and toiletries if the baggage is temporarily lost in transit during the outward journey and not returned to you within 12 hours provided a written consent is sent to us by the airline company.

Q9. In case of delayed departure what would the company pay?

Ans. If you are delayed for at least 8 hours from the scheduled time of departure due to strike, industrial action, adverse weather conditions, mechanical breakdown or technical fault, we will pay upto the limits mentioned in the schedule.

Q10. Can I buy domestic travel insurance from Jubilee General?

Ans. Yes, we do have a domestic travel plan that covers you if you are traveling domestically by air. The plan offers coverage for up to 30 days of your travel and has a wide range of covers to offer.

Q11. What are the major risks covered under a domestic travel policy?

Ans. There are six main covers being offered in our domestic travel policy, namely:

- Personal accident
- Accidental Medical reimbursement
- Emergency Medical Evacuation
- Repatriation of Mortal Remains
- Loss of Baggage
- Loss of C.N.I.C

Q12. What is the eligibility age for a Student ViaCare policy?

Ans. To be eligible for this policy you should age between 18-50 years.

Q13. What is covered under a Student ViaCare plan?

Ans. The main covers being offered in our Student travel policy are as follows:

- Medical expenses for accident/sickness, covers hospitalization expenses for accident or illness abroad
- Personal accident (accidental death & permanent disability)
- Tuition assurance
- Travel & stay over of one immediate family member
- Medical evacuation
- Death repatriation
- Baggage & passport loss & delay
- Specialty assist 24-hour assistance
- Tuition assurance